



AGENDA ITEM NO 6.

ASHLEY, EASTON & LAWRENCE HILL NEIGHBOURHOOD PARTNERSHIP

WEDNESDAY 7TH MARCH 2012

Report of: Penny Germon, Area Coordinator, Neighbourhoods & Communities,
Neighbourhoods Directorate.

Title: Area Coordinators Report

Contact Telephone Number: 9039879 (or for internal EXTN 39879)

RECOMMENDATIONS

- 1. To note the report including the 'You Said, We Did' summary report.**

1. Neighbourhood Forums

There have been two Neighbourhood Forum meetings since the NP last met.

Welfare Reform

There are significant changes to welfare benefits which will impact on many people living in the three wards of Ashley, Easton and Lawrence Hill. It is important residents and organisations are well informed and can plan ahead. The City Council's Welfare Rights and Money Advice Service gave a briefing at both forums (as well as a longer briefing to those who wanted it) which was well received. Bristol City Council is working to identify and support people who will be most affected.

Refuse and Cleansing Service

May Gurney, attended both the Ashley and Easton and Lawrence Hill forums to address residents concerns about the standard of service since they took over the service in November. At the Easton and Lawrence Hill meeting in January May Gurney accepted that standards were not good enough and reassured residents that extra resources would be deployed and the situation would improve over the following weeks.

'You Said, We Did' (Appendix 1)

Attached summary report of 'You Said We Did'. This spreadsheet summarises all the problems/issues raised by local people which feed into the Neighbourhood Forum process or are resolved by the appropriate person before attending a NF.

The main issue for residents to date focus on the environment, community safety and on traffic/roads. In 2012/2013 we will be looking to make links with a wider group of people and organise 'themed' Forums.

Please note: the Ashley ward spreadsheet includes all the problems since NF's were established. All other areas in Bristol, including Easton and Lawrence Hill, started inputting from November 2011. This is why the numbers are much greater for Ashley. From 1st April 2012 we will be starting a new spreadsheet bringing forward outstanding actions only. This will remove the imbalance.

2. Stapleton Road Working Group

The working group has now met for 12 months. There is broad agreement that things have improved. At its March meeting the group will be planning its priorities for 2012-2013. Sustaining these improvements will require 'people power' and so this will be the focus for the working group moving forward.

3. Community First Panels

The Government has made some funding available to some Bristol wards to encourage local people to take action to improve their areas. Ashley, Easton and Lawrence Hill all have funding for the next four years. Residents in each ward have come together to set up a Community First Panel. The first allocations will be made in March.

To find out more google:

eastonandlawrencehill.org.uk

St Pauls Unlimited



You Said, We Did

Monday 20 February 2012

NP Summary

Total Number of Problems	326	
In Progress	112	34%
Resolved	206	63%
No Action	3	1%
Not Possible	5	2%

Method of Reporting		
Phone	25	8%
Email	21	6%
Face to Face	32	10%
Community Outreach	55	17%
Neighbourhood Forum	193	59%
Neighbourhood Delivery Team	0	0%
Via Local Authority	0	0%
Via Vol. Sector	0	0%
Via Other Third Party	0	0%

Category of Problem		
Safety & Enforcement	27	8%
Policing	40	12%
Environment	173	53%
Housing	6	2%
Highways/Traffic	45	14%
Children and Young People Services	1	0%
Planning	11	3%
Equalities and Community Cohesion	22	7%
Health and Social Care	0	0%

Reported By		
Resident	301	92%
Business	3	1%
Ward Councillor	11	3%
Local Authority Officer	2	1%
Other Paid Person	9	3%

Total Problems by Ward		
Ashley	243	75%
Easton	29	9%
Lawrence Hill	54	17%

Problem Resolved to Residents Satisfaction?		
Yes	18	6%
No	4	1%
Don't Know	1	0%

Residents Kept Informed?		
Yes	37	11%
No	1	0%
Don't Know	1	0%

Ashley

Problem Resolved to Residents Satisfaction?		
Yes	7	3%
No	0	0%
Don't Know	0	0%

Residents Kept Informed?		
Yes	26	11%
No	0	0%
Don't Know	0	0%

Category of Problem		
Safety & Enforcement	26	11%
Policing	35	14%
Environment	127	52%
Housing	5	2%
Highways/Traffic	18	7%
Children and Young People Services	1	0%
Planning	10	4%
Equalities and Community Cohesion	20	8%
Health and Social Care	0	0%

Totals		
In Progress	63	26%
Resolved	172	71%
No Action	3	1%
Not Possible	5	2%

Easton

Problem Resolved to Residents Satisfaction?		
Yes	4	14%
No	0	0%
Don't Know	1	3%

Residents Kept Informed?		
Yes	2	7%
No	0	0%
Don't Know	1	3%

Category of Problem		
Safety & Enforcement	1	3%
Policing	3	10%
Environment	16	55%
Housing	0	0%
Highways/Traffic	8	28%
Children and Young People Services	0	0%
Planning	0	0%
Equalities and Community Cohesion	1	3%
Health and Social Care	0	0%

Totals		
In Progress	16	55%
Resolved	13	45%
No Action	0	0%
Not Possible	0	0%

Lawrence Hill

Problem Resolved to Residents Satisfaction?		
Yes	7	13%
No	4	7%
Don't Know	0	0%

Residents Kept Informed?		
Yes	9	17%
No	1	2%
Don't Know	0	0%

Category of Problem		
Safety & Enforcement	0	0%
Policing	2	4%
Environment	30	56%
Housing	1	2%
Highways/Traffic	19	35%
Children and Young People Services	0	0%
Planning	1	2%
Equalities and Community Cohesion	1	2%
Health and Social Care	0	0%

Totals		
In Progress	33	61%
Resolved	21	39%
No Action	0	0%
Not Possible	0	0%